



Title: How to Set Up Your Second Factor Method

How to register and set up your second factor method for the Central Bank of Ireland portal. All users must enrol with Cisco duo in order to access the Central Bank of Ireland portal.

Then as part of the registration process for new accounts, you must choose a second factor method. This is a multi-factor authentication to ensure we meet best practice identity verification standards.

This allows us to safeguard the data we exchange and share with each other. You'll be offered two options as a second factor method. Either via the mobile app or phone call.

For the best user experience, we recommend downloading and using the free Duo Mobile app. On the portal, register for a new account and you'll receive your person code. You'll also receive an email from Duos security.com with your unique enrolment link.

Click the link to start the enrolment then simply follow the on-screen instructions to configure your phone with the duo app. If you choose phone call, you'll be prompted to enter, and then confirm your phone number.

That's it. You have set up your second factor method and are now ready to log in the Central Bank of Ireland portal.

Find out more about using the portal at centralbank.ie/portalhelp